20th FIGHTER WING VOLUNTEER POSITION DESCRIPTION

POSITION TITLE: Administrative Assistant for the Legal Office

ORGANIZATION: 20 FW/JA

CONTACT PERSON: MSgt Tracy Huffman

PHONE 895-1560

WORK LOCATION: Bldg 1118, Room 2025

ADDRESS: 504 Shaw Drive Shaw AFB SC 29152

HOURS NEEDED: Flexible

DAYS NEEDED: Monday – Friday

VOLUNTEER DUTIES:

- 1. Assist with answering the telephone
- 2. Assist with will executions, including signing as witness
- 3. Filing legal assistance cards, correspondence, and other documents
- 4. Typing
- 5. Copying
- 6. Shredding
- 7. Screening clients
- 8. Maintaining publications, documents, and Law Libraries
- 9. General office duties

SPECIAL REQUIREMENTS:

- 1. Working knowledge of computers (Microsoft, Word, Excel, PowerPoint)
- 2. Must have exceptional interpersonal skills and telephone etiquette. Good at dealing with customers and diverse groups of people
- 3. Must be able to keep confidences
- 4. Good organizational skills
- 5. Basic filing skills
- 6. General office skills
- 7. Familiar with military system and chain of command

TRAINING:

- 1. Will train volunteer on operation of office equipment to include: fax machine, copy machine, digital scanner, telephone operations
- 2. AFIs and handouts
- One-on-one instruction as needed

Signature of Volunteer	Date
Signature of Volunteer Supervisor	Date
Updated January 2012	