

HEARTS APART MORALE CALL PROCEDURES

1. This activity is for Families who have a military member deployed on an extended TDY (more than 14 days) or on a remote assignment.
2. Calls can be made through the automated Hearts Apart telephone switch by calling 803-895-1110, and selecting Option 7. Follow the prompts from there.
3. Callers must have a unique PIN number assigned to them by the Airman and Family Readiness Center prior to using this service. If you do not have a PIN, please call MSgt Melton at 803-895-1255 or e-mail brian.melton@shaw.af.mil .
4. Calls may be placed any day of the week, at any time of day. You may call twice a week and talk for 30 minutes at each call.

**** Note: Your deployed/remote family member needs to provide you with the 10-digit DSN telephone number where they can be reached.**

5. Should you need any further assistance, contact MSgt Melton at 803-895-1253.